

ANGENICA TIZON

Information Technology



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SUMMARY

Recent BS Information Technology graduate with hands-on experience in IT support, networking, IoT, and programming. Skilled in Windows deployment, hardware troubleshooting, domain/OU configuration, printer support, data sanitization, and technical mentoring. Strong problem-solving, communication, and documentation abilities in fast-paced support environments.

WORK EXPERIENCE

Information Technology Support, Primary Health Care Corporation (PHCC)

Apr 2026 - Jul 2026

- Imaged and configured 40+ laptops and desktops with Windows, BIOS/driver updates, and domain/OU integration.
- Diagnosed and repaired legacy laptops; securely degaussed and sanitized storage drives with audit-ready tracking.
- Resolved helpdesk issues including password resets, printer/MyQ setup, and MyCare installations through remote support.

Network Programming II Educationalist, UDST

Sep 2025 - Dec 2025

- Supported upper-level Network Programming by explaining concurrency, socket APIs, and network protocols.
- Led hands-on coding/debugging sessions and assisted students with Wireshark-based network analysis.

Networking II & IoT Skilled Mentor, UDST

Sep 2024 - Nov 2024

- Mentored 50+ students in Networking II and IoT Fundamentals, improving lab completion rates by 30%.
- Resolved 90% of technical issues in network/IoT setups and provided targeted 1:1 troubleshooting support.

EDUCATION

BS Information Technology (Hardware & Software)

Sep 2022 - Jun 2026

University of Doha for Science and Technology, Doha, Qatar

- Graduated May 20, 2026.
- Relevant coursework: AWS Cloud Foundations, CCNA Networking, and IoT Security.

Diploma in Information Technology

Jan 2016 - Dec 2017

APTECH, Doha, Qatar

- Key training: logic building, C programming, web design fundamentals, and IT systems.

KEY SKILLS

- Windows 10/11 & MDT Imaging
- Domain / OU Configuration
- Hardware Troubleshooting
- IP Addressing & Networking
- Printer / MyQ Configuration
- Remote Desktop & IT Ticketing
- Data Sanitization & MS DART
- C, HTML, CSS & JavaScript
- IoT, Azure & Cloud Fundamentals

PERSONAL DETAILS

Driving Licence: Yes
Marital Status: Single

Sponsorship Status: Under Father's Sponsorship
Valid QID and Passport: Yes

PROJECTS

Proof of Concept for a Smart Connected Campus: Optimizing Operations, Enhancing Teaching, and Supporting Research

- Developed an IoT-based smart campus prototype using LoRaWAN sensors, cloud analytics, and real-time dashboards to monitor environmental conditions and parking availability.

2D and 3D Digital Twin in Azure

- Created a virtualized building for online sensor monitoring using Azure resources including IoT Hub and Function App (API).

Portfolio Website

- Launched a personal portfolio website on a custom domain to showcase projects, resume, and professional contact information.

E-Commerce Website for Elderly/Handicap Essentials

- Developed a full-stack HTML, CSS, and JavaScript store with filters for mobility aids, vision tools, and ergonomic products.

RSVP Form

- Created a dynamic RSVP form with validation to automate guest-list management and improve response tracking.

Online Flipbook

- Created an interactive FAQ flipbook using graphical tools to improve visual engagement and information accessibility.

E-Invitation

- Developed a responsive wedding invitation site with mobile-friendly design and RSVP integration.

CERTIFICATIONS

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| <ul style="list-style-type: none">• Cisco Certified: Networking Basics Mar 2026• Cisco Certified: Introduction to Modern AI Mar 2026• Cisco Certified: Industrial Networking Essentials Mar 2026• Cisco Certified: Introduction to IoT and Digital Transformation Mar 2026• Cisco Certified: Introduction to Cybersecurity Mar 2026• Cisco Certified: Network Technician Career Path Mar 2026• Cisco Certified: Digital Safety and Security Awareness Mar 2026• CCNA: Switching, Routing, and Wireless Essentials Dec 2025 | <ul style="list-style-type: none">• Certificate of Completion for Intermediate Training Sep 2025• Certificate of Completion for Novice Training Sep 2025• CCNA (Cisco Certified Network Associate) - Cisco Jun 2025• AWS Academy Cloud Foundations - Credly Mar 2025• Network Security Fundamentals - Palo Alto Networks Cybersecurity Academy Apr 2024• Cybersecurity Foundation - Palo Alto Networks Cybersecurity Academy Feb 2024• Palo Alto Networks: Cybersecurity & Network Security Foundations Jan 2024• Certificate of Appreciation as FIFA Spectator Volunteer Dec 2022 |
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